**User Story #13: Complaints Summary**

**USER STORY: As a mandated reporter, review a summary of all entered complaint information, so that I can verify that I have entered all necessary details accurately.**

**STATIC CONTENT**

* App Name (Logo): Family Now
* Visual screen elements
* Screen Title: Complaints Summary
* Sub headers: Participant Summary, Allegation Summary
* Left Navigation links: None
* Workflow Wizard: Reporting Person Profile (ticked), Complaint Participants (ticked), Allegations (ticked), Additional Information/Supporting Documentation (disabled), Complaint Summary (highlighted)
* Trigger action: User clicks on “Save and Continue” on the Allegation screen OR directly clicks on “Complaint Summary” link

**HEADER FIELDS**

* Complaint Name
* Child Name (with the Photo)
* Field Length: 50
* Validation: The name will be visible only when an ACV is selected as Complaint Name on the Complaints Participants screen.
* Complaint ID
* Field name: Complaint ID
* Field Type: Display Number
* Validation: ID will always be displayed on the screen for a new/update complaint
* Date Submitted
* Field name: Date Submitted
* Field Type: Date
* Validation: This field will be populated by the system on click of the Save and Submit button on the Summary Screen
* Status:
* Field name: Status
* Field Type: Display Text
* Field Length: 35
* Validation: While opening a new complaint, the status will be “In-Progress”

**TABLE FIELDS**

Validation on this screen: Details saved in the Participants and the Allegation Screen should be displayed in the respective tables in Complaints Summary screen

Participants Summary (Table Header)

* Participant ID:
* Column name: Participant ID
* Type: Display Text
* Display: Number
* Length: 50
* Name:
* Column name: Name
* Type: Display Text (Last Name, First Name)
* Length: 50
* Validation: Name display has to be in Last Name, First Name format.
* Gender:
* Column name: Gender
* Type: Text
* Values: Male or Female or Unknown
* Age
* Column name: Age
* Type: Varchar
* Length: 15
* Display: XX years XX months
* Validation: System calculated based on the date of birth
* Role
* Column name: Role
* Type: Text
* Length: 15
* Validation: Cannot be null; as per the Participants selected
* Access to child victim?
* Column name: Access to Child Victim?
* Type: Display Text
* Length: 15
  + Field Options: Yes, No, Don’t know
* Address
* Column: Address
* Type: Var char
* Display: Concatenate Address line 1 and Line 2 State, City, Zip with a semi-colon
* Contact
* Column: Contact
* Type: Varchar
* Display: 12 digits with hyphen (ex: 999-999-9999). The column has to be split into 2 rows. For M: and W:
* Length: 12
* Validation: If both the contact types are there, then both the numbers should be displayed in split rows

Allegation Summary (Table Summary)

* Allegation Group ID
  + Column: Allegation Group ID
  + Type: Display Number
  + Validation: System populated field
* Allegation Type
  + Column: Allegation Type
  + Type: Display Text
  + Length: 100
* Date/Time
  + Column: Date/Time
  + Type: Calendar/Time
  + Display: MM/DD/YYYY; HH:MM AM ET
* Alleged Victim(s)
  + Column: Alleged Victim
  + Type: Name
  + Display: List of Alleged Victims should be displayed with a semi-colon: Last Name, First Name; Last Name, First Name
* Alleged Perpetrator(s)
  + Column: Alleged Victim
  + Type: Name
  + Display: List of Alleged Victims should be displayed with a semi-colon: Last Name, First Name; Last Name, First Name

**BUTTONS & LINKS**

* Close:
  + Label: Close
  + Action: On clicking Close, the user navigates back to My Complaints screen. The status of the complaint will be in-progress.
* Submit:
  + Label: Submit
  + Action: Save and submits the complaint and user navigates back to My Complaints screen. “Complaint ID <XXX> successfully submitted” is displayed. The status of the complaint will be submitted.

**ACCEPTANCE CRITERIA**

1. User can successfully submit the Complaint. The status of the complaint will be submitted and it will be read-only record. The workflow wizard will have the Complaint Summary circle ticked.
2. The details displayed on the Participants Summary table and Allegation table should be as per the data entered in the previous workflow
3. Worklow Wizard: All the links will be active. Any updates made in the Participants or Allegations screen should be displayed on the Summary screen as and when saved.